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PATENT

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Date

April 17, 2006

Ayesha J. Shaikh



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Appl. No. : 09/824,852

Confirmation No. : 9969

Applicants : Simon Jacobs, Derek Krezeski, Guy Druce, Murray Petryshen, Randy Roesler and Warren Cree

Filed : April 2, 2001

Attorney Docket No.: 500744.03

Art Unit : 3623

Customer No. : 27,076

Examiner : Beth Van Doren

Title : ENTERPRISE SCHEDULING SYSTEM FOR SCHEDULING MOBILE SERVICE REPRESENTATIVES

**SUPPLEMENTAL INFORMATION DISCLOSURE STATEMENT**

Mail Stop Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

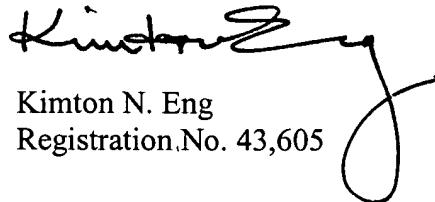
Sir:

In accordance with 37 C.F.R. §§ 1.56 and 1.97 through 1.98, applicants wish to make known to the Patent and Trademark Office the references set forth on the attached form PTO-1449 (copies of the cited references, as required under 37 C.F.R. § 1.98, are enclosed). Although the aforesaid references are made known to the Patent and Trademark Office in compliance with applicants' duty to disclose all information they are aware of which is believed relevant to the examination of the above-identified application, applicants believe that their invention is patentable.

Please acknowledge receipt of this Supplemental Information Disclosure Statement and kindly make the cited references of record in the above-identified application.

Respectfully submitted,

DORSEY & WHITNEY LLP



Kimton N. Eng  
Registration No. 43,605

KNE:ajs

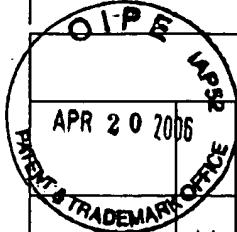
Enclosures:

- Postcard
- Form PTO-1449
- Cited References (12)

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FORM PTO-1449 (REV.7-80)	U.S. DEPARTMENT OF COMMERCE PATENT AND TRADEMARK OFFICE	ATTY. DOCKET NO. 500744.03	APPLICATION NO. 09/824,852
<b>INFORMATION DISCLOSURE STATEMENT</b> <i>(Use several sheets if necessary)</i>		APPLICANT(S) Simon Jacobs et al.	
		FILING DATE April 2, 2001	GROUP ART UNIT 3623



### FOREIGN PATENT DOCUMENTS

APR 20 2006	DOCUMENT NUMBER	DATE	COUNTRY	CLASS	SUBCLASS	TRANSLATION	
						YES	NO
	AA WO 00/68856	11/16/00	PCT			X	
	AB WO 00/68859	11/16/00	PCT			X	

### OTHER PRIOR ART (Including Author, Title, Date, Pertinent Pages, Etc.)

AC	"DeliveryNet for Home Delivery", www.Descartes.com, e-Fulfillment Solutions, March 20, 2000. Nine pages.
AD	DiCarlo, L., "Connectria: E-scheduling is next big thing", eWeek, March 20, 2000. pp. 1-3.
AE	Domenjoud, E. et al., "Generating feasible schedules for a pick-up and delivery problem", Proceedings of CP, Technical Report 98-R-142, April 1998. pp. 1-12.
AF	Dumas, Y. et al., "Pickup and Delivery Problem with Time Windows", European Journal of Operational Research, Vol. 54, No. 1, September 1991. Abstract only. One page.
AG	Mitrovic-Minic, S., "Pickup and Delivery Problem with Time Windows: A Survey", SFU CMPT TR 1998-12, ftp://fas.sfu.ca/pub/cs/techreports/1998, May 1998. pp. 1-43.
AH	Nanry, W.P. et al., "Solving the pickup and delivery problem with time windows using reactive tabu search", Transportation Research, Part B, April 1999. pp. 107-121.
AI	Sciacca, P., "Webvan Gets E-Business Software for Expansion", Supermarket News, January 2000. Two pages.
AJ	Solomon, M.M., "Algorithms for the Vehicle Routing and Scheduling Problems with Time Window Constraints", Operations Research, Vol. 35, No. 2, March-April 1987. pp. 254-265.
AK	"Vantive and MDSI to Provide Enterprise-Wide Wireless Field Service Solution", PR Newswire, New York, October 26, 1998. pp. 1-3.
AL	Witt, C.E., "Update: Material Handling in the Food Industry", Material Handling Engineering, Vol. 54, No. 11, October 1999. Eleven pages.

EXAMINER	DATE CONSIDERED
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\* EXAMINER: Initial if reference considered, whether or not criteria is in conformance with MPEP 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant(s).